

RESTBOARD Privacy Policy

Effective Date: July 7, 2026

Last Updated: July 7, 2026

This Privacy Policy explains how **RESTBOARD INC**, a Florida corporation (“RESTBOARD,” “we,” “us,” or “our”), collects, uses, discloses, stores, and protects personal information when you visit our website, use our software platform, create an account, subscribe to our services, communicate with us, or otherwise interact with RESTBOARD.

RESTBOARD provides cloud-based business operations software for food service businesses, including restaurants, catering companies, commercial kitchens, and food production teams.

This Privacy Policy applies to:

- our website: <https://www.restboard.ai>;
- the RESTBOARD software platform and related applications;
- customer accounts and subscriptions;
- communications with us;
- billing, support, onboarding, and related services.

This Privacy Policy is intended to address privacy requirements in the United States, including Florida and California, and internationally, including the European Union and Czech Republic, where applicable.

1. Company Information

RESTBOARD INC
7901 4TH ST N STE 300
ST PETERSBURG, FL 33702
United States

Email: hello@restboard.ai

Website: <https://www.restboard.ai>

2. RESTBOARD as a B2B SaaS Provider

RESTBOARD is primarily intended for business and professional use.

In many cases, RESTBOARD acts as a service provider or processor for our business customers. Our customers may upload, submit, or manage information through the RESTBOARD platform, including business records, employee-related information, operational data, order data, recipes, inventory records, purchasing information, time tracking data, and related business content.

When a business customer determines what personal information is uploaded to RESTBOARD and why it is processed, that customer is typically the data controller or business responsible for that information. RESTBOARD processes such information on behalf of the customer to provide the service.

If you are an employee, contractor, team member, or other individual whose information is managed by one of our business customers, you should first contact that business customer with privacy questions or requests regarding your personal information.

3. Information We Collect

We may collect the following categories of information.

3.1 Business Contact Information

We may collect:

- name;
- business name;
- job title;
- business email address;
- business phone number;
- billing address;
- business address;
- tax identification number or VAT ID, where applicable;
- account administrator information.

3.2 Account Information

When you create or use an account, we may collect:

- username;
- login credentials;
- account settings;
- user role and permissions;
- authentication information;
- subscription plan;
- billing status;
- account activity.

We do not store full payment card numbers on our servers.

3.3 Payment and Billing Information

Payments may be processed by third-party payment providers, including Stripe.

We may receive limited billing-related information, such as:

- payment status;
- subscription plan;
- billing address;
- last four digits of a payment card;
- card brand;
- invoice history;
- payment method status;
- tax information;
- fraud prevention signals from payment processors.

Full payment card details are handled by the payment processor.

3.4 Customer Data Submitted to the Platform

Depending on how a customer uses RESTBOARD, the platform may process:

- order information;
- production planning data;
- recipes and menu information;
- work orders;
- inventory records;
- purchasing data;
- supplier information;
- employee task information;
- time tracking data;
- user notes;
- reports;
- uploaded files;
- operational records;
- system settings.

Some of this information may contain personal information if entered by the customer or its authorized users.

3.5 Support and Communication Information

When you contact us, we may collect:

- your name;
- email address;
- phone number;
- message content;
- support requests;
- troubleshooting information;

- call, chat, or email history;
- feedback or survey responses.

3.6 Website and Device Information

When you visit our website or use our platform, we may automatically collect:

- IP address;
- browser type;
- device type;
- operating system;
- referring URLs;
- pages viewed;
- time and date of visits;
- session data;
- approximate location derived from IP address;
- cookies and similar tracking technologies;
- log files;
- error reports;
- usage analytics.

3.7 Integration Data

If you connect RESTBOARD with third-party services, we may process information from those services as necessary to provide the integration.

This may include information from platforms such as Shopify, delivery platforms, accounting tools, communication tools, payment processors, or other software systems that you choose to connect.

The information processed depends on the integration and permissions granted by the customer.

4. Sensitive Personal Information

RESTBOARD is not intended for storing highly sensitive personal information unless we expressly support it and agree in writing.

You should not upload or process through RESTBOARD sensitive information such as:

- government identification numbers;
- payment card numbers;
- protected health information;
- biometric data;
- children's data;
- precise geolocation unrelated to business operations;

- information about race, religion, political opinions, union membership, health, sexual orientation, or criminal records.

If such information is uploaded without our approval, the customer remains responsible for ensuring lawful processing.

5. How We Use Information

We use personal information for the following purposes:

- to provide, operate, and maintain RESTBOARD;
- to create and manage user accounts;
- to process subscriptions, invoices, and payments;
- to provide customer support;
- to configure onboarding and implementation;
- to manage integrations;
- to improve platform functionality;
- to troubleshoot errors and technical issues;
- to monitor security and prevent fraud;
- to communicate service updates;
- to send administrative notices;
- to respond to inquiries;
- to analyze website and product usage;
- to comply with legal, tax, accounting, and regulatory obligations;
- to enforce our Terms of Service;
- to protect the rights, safety, and security of RESTBOARD, our customers, users, and others.

We may also use aggregated or de-identified data for analytics, benchmarking, product improvement, and business purposes.

6. Legal Bases for Processing for EU, EEA, UK, and Czech Users

Where GDPR or similar data protection laws apply, we process personal data based on one or more legal bases:

6.1 Contract

We process personal data when necessary to provide RESTBOARD, manage accounts, process subscriptions, deliver support, and perform our contractual obligations.

6.2 Legitimate Interests

We may process personal data based on legitimate interests, including:

- operating and improving the service;
- protecting security;
- preventing fraud;
- communicating with business customers;
- maintaining business records;
- enforcing legal rights;
- analyzing usage to improve the platform.

We balance these interests against the rights and freedoms of affected individuals.

6.3 Legal Obligation

We may process personal data to comply with tax, accounting, corporate, regulatory, legal, or law enforcement obligations.

6.4 Consent

We may rely on consent where required, such as for certain cookies, marketing communications, or optional data processing activities.

You may withdraw consent where processing is based on consent.

7. Cookies and Tracking Technologies

We may use cookies, pixels, tags, local storage, and similar technologies to:

- operate the website and platform;
- keep users logged in;
- remember preferences;
- improve performance;
- analyze traffic and usage;
- detect security issues;
- support marketing or advertising, if used.

Where required by law, we will request consent before using non-essential cookies.

You can control cookies through your browser settings. Blocking certain cookies may affect website or platform functionality.

If we use advertising or analytics tools that involve sharing data with third parties, we will provide appropriate notices and choices where required by law.

8. Analytics

We may use analytics providers to understand website and platform usage.

Analytics data may include IP address, device information, pages visited, actions taken, session duration, and related usage information.

We use analytics to improve RESTBOARD, identify performance issues, and understand how users interact with our services.

9. Marketing Communications

We may send business-related marketing communications to customers, prospects, or users who have provided contact information or where otherwise permitted by law.

You may opt out of marketing emails by using the unsubscribe link in the email or by contacting us at **hello@restboard.ai**.

Even if you opt out of marketing emails, we may still send service, billing, security, legal, or account-related communications.

For EU and Czech users, marketing communications will be handled in accordance with applicable ePrivacy, GDPR, and local rules.

10. How We Share Information

We do not sell personal information in exchange for money.

We may share personal information with the following categories of recipients.

10.1 Service Providers and Processors

We may share information with vendors that help us operate RESTBOARD, including:

- cloud hosting providers;
- payment processors;
- email and communication providers;
- customer support tools;
- analytics providers;
- security and monitoring providers;
- tax and accounting tools;
- integration providers;
- professional advisors.

These service providers may process information only as needed to provide services to us and are expected to protect the information.

10.2 Business Customers and Authorized Users

Information entered into a customer account may be visible to the customer's authorized users based on account permissions and settings.

The customer controls access rights for its team members.

10.3 Third-Party Integrations

If a customer connects RESTBOARD to third-party services, data may be shared with those services based on the integration settings and permissions.

RESTBOARD is not responsible for the privacy practices of third-party services.

10.4 Legal and Compliance Purposes

We may disclose information if we believe it is necessary to:

- comply with law, legal process, court order, subpoena, or government request;
- enforce our Terms of Service;
- protect RESTBOARD's rights, property, and security;
- prevent fraud, abuse, or security incidents;
- protect users or the public.

10.5 Business Transfers

If RESTBOARD is involved in a merger, acquisition, financing, restructuring, sale of assets, bankruptcy, or similar transaction, personal information may be transferred as part of that transaction.

11. International Data Transfers

RESTBOARD INC is located in the United States.

If you access RESTBOARD from outside the United States, your information may be transferred to, stored in, or processed in the United States or other countries where our service providers operate.

For transfers of personal data from the EU, EEA, UK, Switzerland, or Czech Republic to countries that may not provide the same level of data protection, we will use appropriate safeguards where required by law, such as Standard Contractual Clauses or other approved transfer mechanisms.

12. Data Retention

We retain personal information for as long as reasonably necessary for the purposes described in this Privacy Policy, including:

- providing the service;
- maintaining customer accounts;
- complying with legal, tax, and accounting obligations;
- resolving disputes;
- enforcing agreements;
- maintaining security;
- preserving business records.

Retention periods depend on the type of data, legal requirements, customer instructions, and operational needs.

Customer Data may be deleted or restricted after account cancellation or termination, subject to backup, legal, accounting, or compliance requirements.

13. Data Security

We use commercially reasonable technical, administrative, and organizational safeguards designed to protect personal information.

These safeguards may include access controls, authentication measures, encryption where appropriate, monitoring, backups, and vendor security controls.

However, no system is completely secure. We cannot guarantee absolute security of information.

Customers are responsible for managing user access, passwords, permissions, internal policies, device security, and lawful use of the platform.

14. Your Privacy Rights

Depending on your location and applicable law, you may have rights regarding your personal information, including the right to:

- access personal information;
- correct inaccurate information;
- request deletion;
- restrict processing;
- object to processing;
- request portability;
- withdraw consent;
- opt out of certain marketing communications;
- opt out of certain sales, sharing, or targeted advertising where applicable;
- limit use of sensitive personal information where applicable;
- lodge a complaint with a data protection authority.

To make a privacy request, contact us at:

hello@restboard.ai

We may need to verify your identity before responding.

If your information is controlled by one of our business customers, we may direct your request to that customer.

15. California Privacy Notice

This section applies to California residents where the California Consumer Privacy Act, as amended by the California Privacy Rights Act, applies.

California privacy law requires businesses subject to the law to disclose categories of personal information collected, sources, purposes, categories of recipients, and rights available to California residents. The California Attorney General states that if a business sells personal information, the notice at collection must include a “Do Not Sell or Share” link. The California Privacy Protection Agency also states that covered businesses must post and maintain a privacy policy through a link using the word “privacy.”

15.1 Categories of Personal Information We May Collect

In the past 12 months, we may have collected the following categories:

- identifiers, such as name, email address, phone number, IP address, account ID, business address;
- commercial information, such as subscription plan, invoices, payment status, transaction records;
- internet or network activity, such as website usage, log files, browser data, device information;
- geolocation information, limited to approximate location derived from IP address;
- professional or employment-related information, such as job title, business role, company name, user role;
- inferences from usage data, such as product preferences or usage patterns;
- sensitive personal information only if voluntarily submitted or required for limited business purposes, but RESTBOARD is not designed for sensitive personal information.

15.2 Sources of Personal Information

We may collect personal information from:

- you directly;
- your employer or business organization;
- authorized users;
- payment processors;
- connected third-party integrations;
- analytics tools;

- service providers;
- public business sources.

15.3 Purposes of Collection

We collect and use personal information for:

- providing RESTBOARD;
- account management;
- billing and subscriptions;
- customer support;
- security and fraud prevention;
- analytics and improvement;
- legal compliance;
- business communications;
- integration functionality;
- enforcing agreements.

15.4 Disclosure of Personal Information

We may disclose personal information to service providers, processors, contractors, business customers, authorized users, payment processors, integration providers, professional advisors, legal authorities, and parties involved in business transfers.

15.5 Sale or Sharing of Personal Information

RESTBOARD does not sell personal information for money.

RESTBOARD does not knowingly sell or share personal information of individuals under 16.

If we use advertising or analytics technologies that are considered a “sale” or “sharing” under California law, we will provide required notices and opt-out mechanisms.

15.6 California Rights

California residents may have the right to:

- know what personal information we collect, use, disclose, sell, or share;
- request access to personal information;
- request deletion;
- request correction;
- opt out of sale or sharing;
- limit use of sensitive personal information where applicable;
- not be discriminated against for exercising privacy rights.

To exercise these rights, contact:

hello@restboard.ai

If we are acting as a service provider or processor for a business customer, we may refer the request to that customer.

16. Florida Privacy Notice

RESTBOARD is based in Florida.

Florida privacy requirements may apply depending on the type and scale of business activity. Florida's Digital Bill of Rights applies primarily to certain larger controllers and requires clear privacy notices explaining categories of personal data, purposes of processing, sharing practices, consumer rights, and appeal processes where applicable.

Even where RESTBOARD may not meet the statutory thresholds for certain Florida privacy laws, we aim to provide transparent privacy practices.

Florida users may contact us at **hello@restboard.ai** with privacy questions or requests.

17. EU, EEA, UK, Swiss, and Czech Privacy Rights

If GDPR, UK GDPR, Swiss data protection law, Czech data protection law, or similar laws apply, you may have rights including:

- right of access;
- right to rectification;
- right to erasure;
- right to restriction of processing;
- right to data portability;
- right to object;
- right to withdraw consent;
- right to lodge a complaint with a supervisory authority.

For Czech Republic users, the relevant supervisory authority is:

Úřad pro ochranu osobních údajů

Office for Personal Data Protection

Website: <https://uoou.gov.cz>

The Czech Republic implements GDPR through Act No. 110/2019 Coll., on Personal Data Processing.

To exercise your rights, contact us at:

hello@restboard.ai

If RESTBOARD processes your information on behalf of one of our business customers, we may direct your request to that customer.

18. Data Processing Addendum

For business customers subject to GDPR or similar data protection laws, a Data Processing Addendum may be required where RESTBOARD processes personal data on behalf of the customer.

The DPA may address:

- controller and processor roles;
- processing instructions;
- confidentiality;
- security measures;
- subprocessors;
- international transfers;
- data subject requests;
- breach notification;
- deletion or return of data.

If your business requires a DPA, contact us at:

hello@restboard.ai

19. Children's Privacy

RESTBOARD is not intended for children.

We do not knowingly collect personal information from children under 13 in the United States or from children under the applicable age of digital consent in other jurisdictions.

If we learn that we have collected personal information from a child without appropriate consent, we will take reasonable steps to delete it.

20. Do Not Track and Global Privacy Controls

Some browsers transmit "Do Not Track" signals. There is no consistent industry standard for responding to such signals.

Where required by applicable law, we will honor legally recognized opt-out preference signals, such as Global Privacy Control, if our data practices trigger such requirements.

21. Automated Decision-Making

RESTBOARD does not currently use personal information to make automated decisions that produce legal or similarly significant effects on individuals.

If this changes, we will update this Privacy Policy and provide required notices where applicable.

22. Third-Party Links

Our website or platform may contain links to third-party websites or services.

We are not responsible for the privacy practices, content, or security of third-party websites or services.

You should review the privacy policies of third-party services before using them.

23. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

If we make material changes, we will provide notice by posting the updated policy on our website, updating the “Last Updated” date, sending an email, or providing another appropriate notice.

Your continued use of RESTBOARD after the updated Privacy Policy becomes effective means you acknowledge the updated policy.

24. Contact Us

For privacy questions, requests, or concerns, contact:

RESTBOARD INC
7901 4TH ST N STE 300
ST PETERSBURG, FL 33702
United States

Email: hello@restboard.ai

Website: <https://www.restboard.ai>